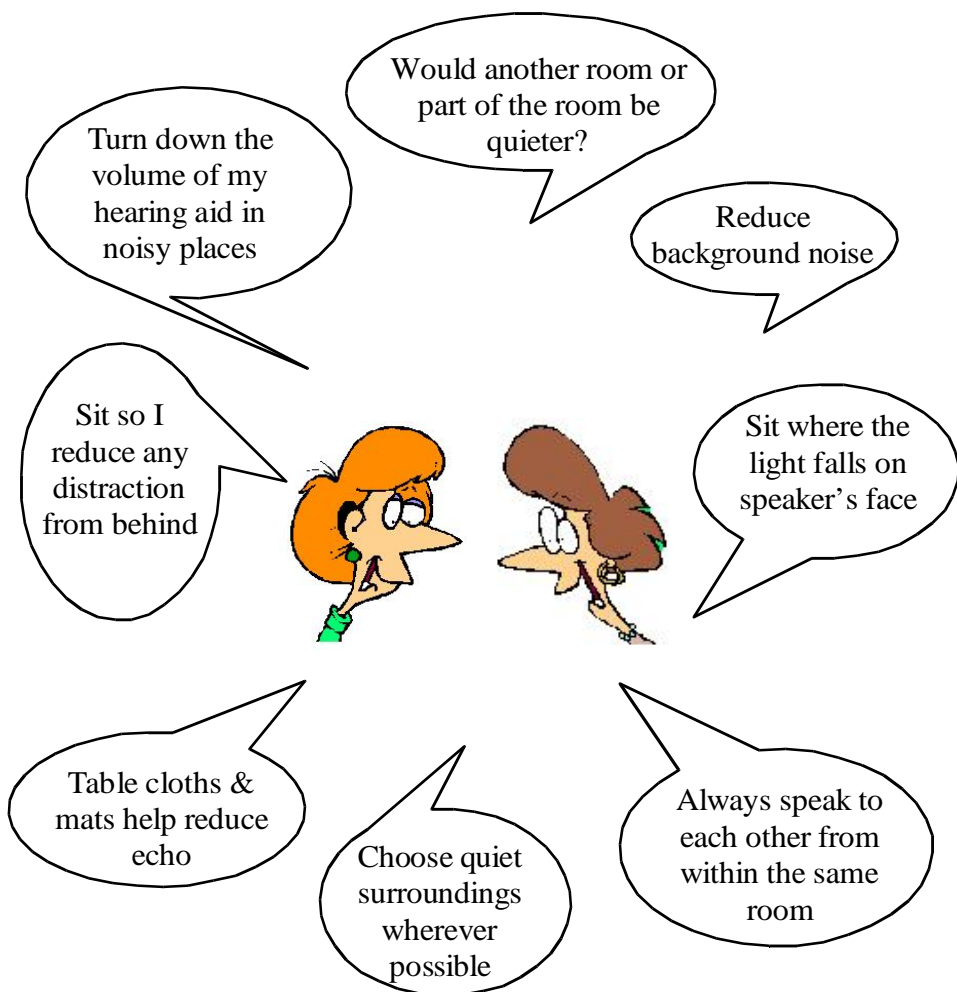


Manipulate the environment



THINK POSITIVELY

If a situation is difficult for you it will be difficult for everyone

BE UNDERSTANDING

A little extra effort eases frustrations for everyone

COMMUNICATION TACTICS

FOR EVERYONE

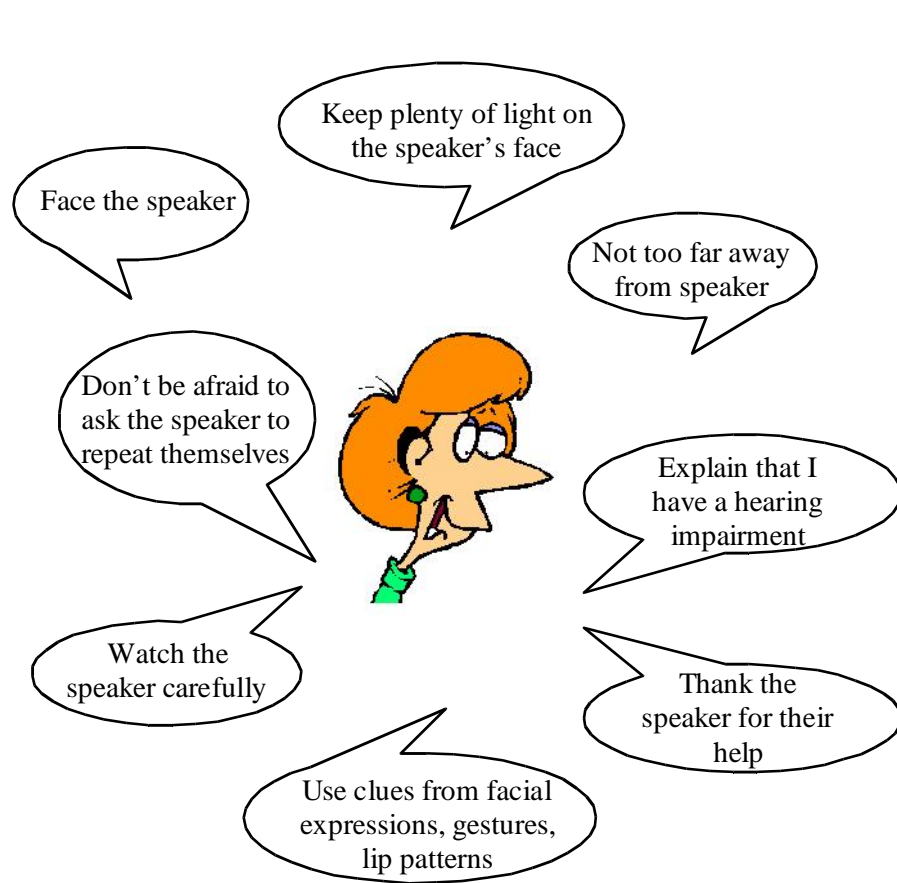
1 IN 6

OF THE GENERAL POPULATION
HAS SOME KIND OF HEARING
IMPAIRMENT ...

What can we do to?

HELP?

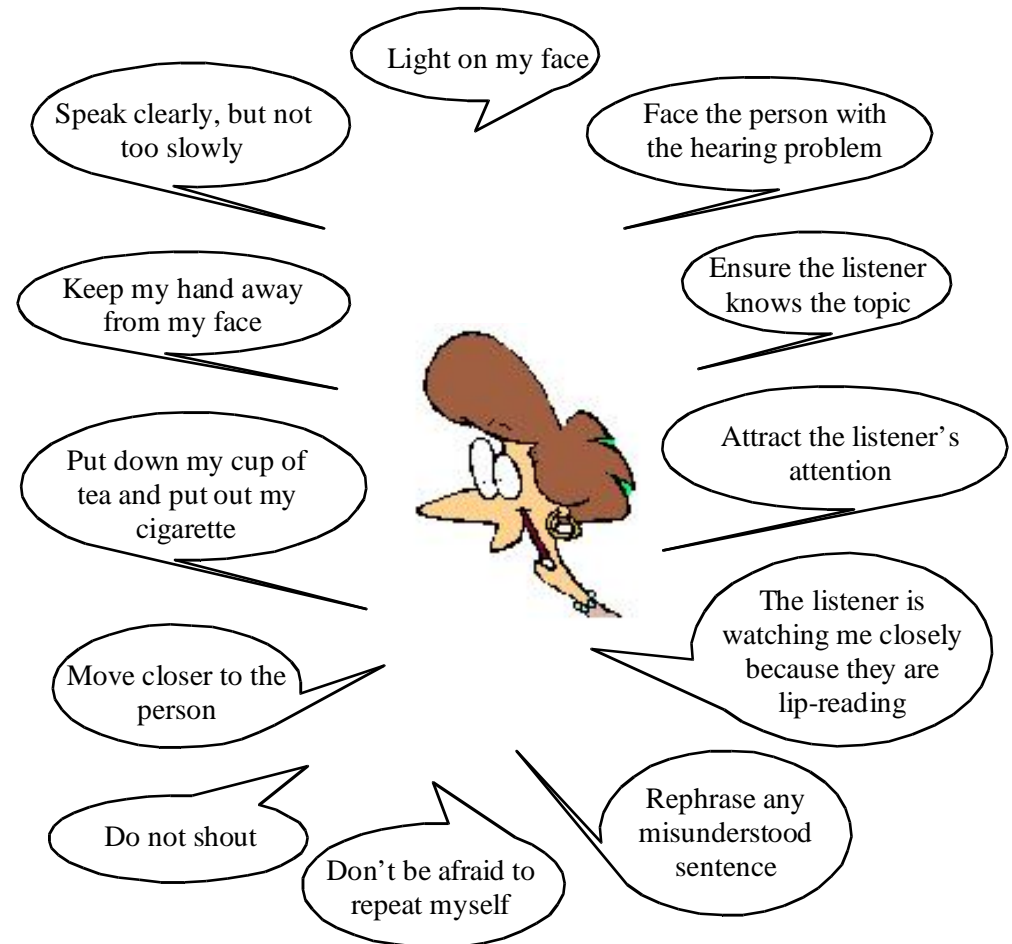
If you have a hearing impairment



THINK POSITIVELY

simple considerations can help you to use your hearing effectively

If you are speaking with someone who has a hearing impairment



BE UNDERSTANDING

..... hearing aids cannot restore normal hearing and may not always be appropriate